

# STEVE SZLUK

## PROGRAM MANAGER / IT ASSET MANAGER

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## SUMMARY

Highly experienced Program Manager with over 20 years of experience in leading cross-functional teams and managing large-scale projects. Skilled in project management, team leadership, and stakeholder management. Strong background in developing and implementing project plans, as well as managing budgets and timelines. Proven track record of delivering projects on time, within budget, and to a high level of quality. Strong ability to communicate effectively with stakeholders and team members at all levels.

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## WORK EXPERIENCE

### DATA CENTER ASSET MANAGER

MAY 2023 – NOV 2023

*Magnit*

- Supporting LinkedIn's Asset Management Team
- Developing automated auditing process
- Building actionable KPIs / Metrics
- Leading the development of scalable process and procedures

### PROGRAM MANAGER, ASSET MANAGEMENT - NETOPS SUPPLY CHAIN

JAN 2019 – APR 2023

*Google*

- Led the program to successfully pass SOX audit for network devices deployed at POP sites globally. Increased SOX compliance from 74% - 86%, far exceeding SOX operational goals, and successfully completed yearly audits for globally installed network devices.
- Align production network reporting tools into a unified system architecture that improves data accuracy and provides a more consistent verification signal for device turn-up and turn-down.
- Built robust and actionable KPIs, which reduced operational toil by 17% and decreased mean time to resolve SOX coverage issues by 22%.
- Key stakeholder in the design and adoption of a single source of truth operational asset management system and methodology.
- Developed automated capitalization and retirement signals to help enable better scaling and modernize accounting controls.
- Developed processes and procedures that deliver more rigor around our operations.
- Led the reselling and environment recycling of surplus network equipment.
- Recipient of 6 Peer Bonuses, 4 spot bonuses

### IT ASSET MANAGER (HARDWARE) - INFRASTRUCTURE SERVICES

APR 2011 – JAN 2019

*Apple*

- Responsible for the management and strategy of the global data center hardware asset management team (ITAM).
- Built a global green asset disposal and recycling program for the data centers and POPs, and created a global surplus store to reuse excess data center assets.
- Developed the program responsible for wiping data from globally installed data center hard drives -- increasing the number of drives wiped by 1,000% daily.
- Created KPIs to track data accuracy that improved accountability by ~60%
- Deployed DCIM (nlyte) and RFID (RF Code) solutions globally in extremely short time frames.
- Utilized big data to help equipment predict failures and process gaps. This increased usage by ~10%
- Led the team which ensured compliance for GDPR compliance in EMEA.
- Developed Enterprise level tools to support massive growth of ~ 800,000 data centers assets.
- Managed environmental sensors and alerts throughout data centers - giving Apple the ability to raise temperatures in data centers and save ~2.5% on energy cost
- Created policies and procedures to help standardize data center activities, and increase throughput and efficiency.

- Built and managed the data center Asset Management team responsible for the full lifecycle of all data center assets.
- Developed reports to determine Software license compliance.

LEAD IT ASSET MANAGER - CONTRACTOR AT FDA

NOV 2010 – APR 2011

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- Analyzed and documented the asset management processes, procedures and policies associated with all IT hardware and software within the FDA. Leading to ~41% increase in data accuracy and ~20% improvement in reuse of assets.
- Executed processes and procedures for property receipt, control and accountability, deployment and disposal.
- Provided training and documentation to federal employees on how to audit IT equipment.
- Identified deficiencies in the current asset management processes to improve local data accuracy.
- Developed a project plan to present to key stakeholders for implementation.
- Administered and maintained documentation of processes and policies.

SERVICE MANAGER

JAN 2010 – NOV 2010

Chg- Meridian

- Responsible for the IT-services, which CHG-MERIDIAN offers to their lessees within a full-service leasing solution.
- Managed all lease pricing, remarketing

ASSOCIATE

NOV 2008 – JAN 2010

Booz Allen Hamilton

- IT Asset Management for DHS
- Developed audit process that increased locational control over laptops by ~35%

DIRECTOR OF ASSET MANAGEMENT

NOV 2006 – NOV 2009

Kodiak Finance

- Worked with fortune 500 clients to develop green end of life programs
- On-boarded green partners to help service clients needs
- Recommended process improvements to clients IT Asset Management programs

SENIOR ASSET MANAGEMENT SPECIALIST

JUN 2003 – NOV 2006

AOL Time Warner

- Created and managed a global program to liquidate surplus owned assets in the secondary market.
- Developed and maintained procedures and Sarbanes Oxley internal control documentation.
- Developed cash flow and NPV matrix for business case justification of IT sales.

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## EDUCATION

Golden Gate University  
*Bachelor of Arts in Human Relations*

MAY 1998  
San Francisco, CA

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