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KICKIN' ASSETS
SINCE 2002

**Where's Your
Hardware Now??!!**

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**Who are you and
what have you done with my office?**





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Case Study Fable, Part 1

- Single Company: 180,000 employees
- 132,000 employees with laptops



Case Study Fable, Part 2

- How many laptops should they have in their Asset Management software?
- Answer: 210,000 laptops



Case Study Fable, Part 3

- How can this giant overage have occurred?
- Answer: They changed asset management software.



Case Study Fable, Part 4

- What could make this situation worse than it already is?
- Answer: The laptops are leased.



Case Study Fable, Part 5

- Is device tracking easy in this environment?
- Answer: The device is assigned to the last person who logged on.



Case Study Fable, Part 6

- 132,000 users with laptops
- 112,000 employees work “mostly remote”
- Who cares and why?



Case Study Fable, Part 7

- How simple is break/fix in a primarily remote environment?
- Answer: Difficult, at best.



Case Study Fable, Part 8

- What about transferring the clean data to Asset Management?
- Answer: Techs have no scanners and no access to the CMDB.



Case Study Fable, Part 9

- Device refreshes are done every two years. Do you believe it is simple to do a refresh in this environment?
- Answer: People get attached to their laptops.



Question 1

How happy is the Accounting Manager that can't validate the location of fixed assets?



Question 2

How happy do you imagine the VP is who receives a copy of the physical inventory report?



Question 3

How happy is the VP that gets to sign off on the lease payments?

What if he's seen the physical inventory report?



Question 4

Do you want to work here?



Questions?



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Thank you for your time!!

I wish you all the best in your Asset Management quests!!

