



Main goals with SAM? WHY SAM?

Specific -vendor, app, cost savings, organization

Measureable - what can you measure, the cost, amount of installations/users

Achievable - Is it achievable or not?

Relevant - Focus on the right thing

Time-Bound - When?!

- Cost Savings/Cost Reduction / Cost Avoidance
- Visibility/Control
- Compliance
- Support business with software
- CMDB integration
- Data quality





High cost

cost

SaaS

New license metrics

Decentralization

What are the main challenges for an effective SAM?

Missing recourses

Missing discovery

Software audits





How to define the best process and policies?

💢 Goals

Automation

Challenges

Centralization/Decentralization

Outcome

RACI table

Vendor management



The 1% rule

Focus on the right things.

SIMPLE

SPEED

VALUE





What is the better fit: Central vs. decentralized organization?



Vendor management



TRUST



Delegation



Visibility and Transparency



RACI and Ownership



Clear policies and processes





RACI Table

RACI				
Task	Responsible	Accountable	Consulted	Informed
Determine software needs	Team	IT Manager	Procurement, Business owner	None
Research software options	Team	IT Manager	Procurement, Business owner	None
Evaluate software options	Team	IT Manager	Procurement, Business owner	None
Purchase software licenses	Procurement	IT Manager	Procurement Team	Team
Negotiate software contracts	Legal	IT Manager	Procurement, Team	Business Owners
Delegate software management tasks	IT	IT Manager	Business Owners, Legal	Team
Install software	IT	IT Manager	None	Team
Monitor software usage	IT	IT Manager	Business Owner	None
Track software licenses	IT	IT Manager	Business Owner	Team
Update software as needed	IT	IT Security, Operations	Team	None
Retire outdated software	IT	IT Security, Operations	Business Owner	Team
Enforce software usage policies	IT	IT Manager	Business Owner	Team
Microsoft Contract	SAM team	Procurement	Software reseller	CIO



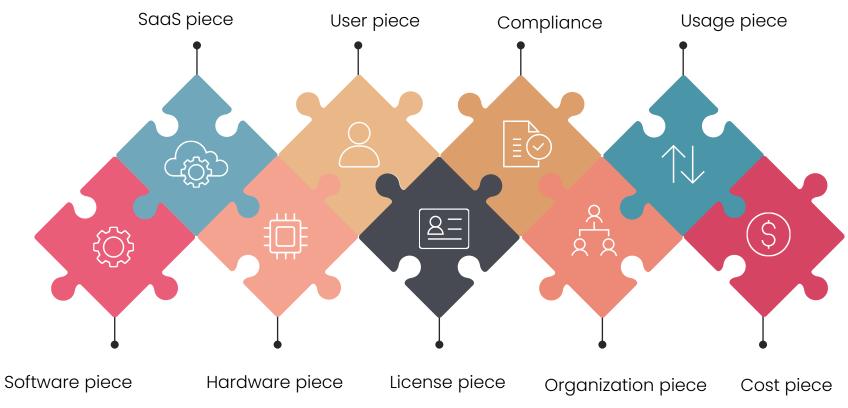
How to ensure the management buy-in?

Data is the new oil, you own the data. Present to management the data they don't know about. Show your value!

Position SAM from a point of value.



What are the different DATA pieces?



Your job is to gather the different pieces, present them or make a decision based on them. But what if you don't have all the pieces?



Why connected?

- With more DATA that is connected you can make better and faster decision.
- With trustworthy data you establish trust and people make more and better decisions.
- The DATA is working for you and not the other way around





The new game?! SaaS

The house always wins.

The publisher owns the data!

Your Company is overspending from day 1!

Adobe Acrobat								
Organization 1187								
Computer Name	Cost Center	Server	Total Cost	Total Licensed Cost Client	Total Risk Client	Cost per Active Minute	Cost per Minute	Cost per Run Primary Us
DESKTOP-19J7KD8	Org 1187	FALSE	790	0	790	10	0	158 USER1197
DESKTOP1192	Org 1187	FALSE	790	790	0	380	240	200 USER1189
DESKTOP1210	Org 1187	FALSE	790	0	790	495	300	275 USER1529
DESKTOP1236	Org 1187	FALSE	790	0	790	790	790	790 USER1347
DESKTOP1313	Org 1187	FALSE	790	9	0	790	790	790 USER1311
DESKTOP1409	Org 1187	FALSE	790	0	790	790	790	790 USER1386
DESKTOP1422	Org 1187	FALSE	790	0	790	790	790	790 USER1396
DESKTOP1467	Org 1187	FALSE	790	790	0	790	790	790 USER1430
DESKTOP1505	Org 1187	FALSE	790	0	790	790	790	790 USER1458
DESKTOP1552	Org 1187	FALSE	790	0	790	790	790	790 USER1494
DESKTOP1577	Org 1187	FALSE	790	0	790	790	790	790 USER1512
DESKTOP1578	Org 1187	FALSE	790	0	790	790	790	790 USER1513
DESKTOP1581	Org 1187	FALSE	790	0	790	790	790	790 USER1189
DESKTOP1596	Org 1187	FALSE	790	0	790	790	790	790 USER1524
DESKTOP1602	Org 1187	FALSE	790	790	0	790	790	790 USER1531
DESKTOP1621	Org 1187	FALSE	790	0	790	790	790	790 USER1546
DESKTOP1627	Org 1187	FALSE	790	9	0	790	790	790 USER1551
DESKTOP1656	Org 1187	FALSE	790	0	790	790	790	790 USER1567
DESKTOP2672	Org 1187	FALSE	790	0	790	790	790	790 USER1264
DESKTOP2678	Org 1187	FALSE	790	0	790	790	790	790 USER1445
DESKTOP2718	Org 1187	FALSE	790	0	790	790	790	790 USER1543
МАСВООК	Org 1187	FALSE	790	0	790	790	790	790 USER1185
VM2584	Org 1187	TRUE	790	790	0	790	790	790 USER1188





Make the data work for you

Focus on your strengths - where do you have good data that can support your process for value?

- Enable trust and delegate.
- Empower your users and negotiate and make decisions.
- ❖ Provide your decisions makers with trustworthy data.
- Transparency Trust Simplicity Speed



AUTOMATION (Data working for you & Integrations) Request Retire Approve Upgrade SAM Purchase HAITAM ACE KICKIN'ASSETS Manage Deploy SINCE 2002 IAITAM.org | ACE 2023 | Nashville TN



Summary:

- Goals (SMART goals)
- Challenges
- Simple
- Trust transparency delegation
- Policy and process
- Automation
- Focus + 1%





Social media and contact











HAITAM ACE

ASSETS SINCE 2002



WELCOME TO OUR BOOTH 18



NASHVILLE, TN MAY 9TH - 11TH